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Tony Jones CBE
The Nerman Family President

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Date: March 26, 2020
To: KCAI Community
From: Tony Jones CBE, The Nerman Family President
Re: KCAI Account Adjustments for COVID-19 Interruption

Thank you for your continued support and patience as the KCAI leadership team works to develop a fair and equitable plan to issue account adjustments due to the interruption of campus services related to the global pandemic. The following details the credits or refunds that will be made to student accounts. For those students with Tuition Management System (TMS) payment plans, these credits will be applied to each individual student account. We ask that you please continue to pay monthly payments as set forth by TMS. Those whose accounts are paid in full may receive a refund check, subject to the details below.

Major Studio and Elective Studio Fees

These fees vary by department and course, and a credit of 50% of the spring 2020 semester fees will be applied to student accounts.

Graduation Fees

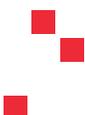
Those students who planned to participate in the May 2020 commencement activities who have already paid their graduation fees will be refunded that amount. The fee has been waived for those who have not yet paid.

Residents of the Barbara Marshall Residence Hall

Students who have chosen to move out or leave the residence hall will receive a prorated refund for housing and dining for the spring 2020 semester.

Students with a Commuter Meal Plan

Commuter meal plans are divided into two categories - meals and dining dollars (which can be used to purchase items at Cafe Nerman.) Students who have purchased a commuter meal plan will receive a prorated refund for meals unused. Except for graduating seniors, all unused dining dollars will be forwarded for use for the fall 2020 semester. Graduating seniors will be refunded unused dining dollars.



Parking Permits for the Kemper Museum and Barbara Marshall Residence Hall Parking Garage

Those students who have left campus will receive prorated refunds for paid parking based upon the date of their departure. Faculty and Staff will receive prorated refunds starting Tuesday, March 17 when the distance-learning and work-from-home practice was instituted.

As previously stated, no refunds will be issued for tuition as the curriculum continues to be delivered and credits are being awarded, and we continue to offer ancillary services such as academic advising, career services and counseling services. This is in line with the practice of our colleagues in art education and higher education across the country and recognizes the herculean effort of our faculty in transitioning their courses to this new format.

Students and parents with access will be able to view their updated accounts on the kcai.afford.com page accessible through myKCAI. Please know that all adjustments are being made on a case-by-case basis, a time-consuming and detailed process which will not happen immediately. If you are entitled to a credit or refund and do not see it reflected in your account by Friday, April 3rd, or if you have additional questions, please contact responseteam@kcai.edu.

The leadership team continues to work on outstanding issues such as the possibility of open studio hours in the summer, moving the start date for the next academic year one week later in August, and changes to campus events including Commencement, the BFA Exhibition, and more. All of these are dependent upon the lifting of pandemic restrictions, which is a date yet unknown. We will provide updates as soon as possible.

